



Quality Policy

Traffic Management Products Ltd, specialises in the design, production, final assembly and distribution of safety, traffic management and associated products to the Highways, Street Lighting and Parking Industries.

Senior management and all staff commit to achieving business excellence through:

- Aligning the Quality Management System with the strategic direction of Traffic Management Products and consideration of the context of the organisation.
- Ensuring our customer expectations are met, including applicable statutory and regulatory requirements.
- Meeting the established Quality Objectives of achieving customer satisfaction through complete and on-time deliveries, the elimination of non-conformance and customer complaints and by developing a proactive partnering approach through our Supply Chain Management to create a total quality environment.
- Establishing, applying, maintaining and the continual improvement of the effectiveness of Quality Management System - ISO 9001:2015.
- Improving effectiveness of our quality management system through our internal and external audits and continuous improvement programme.
- Identifying individual employee training requirements and fulfilling them.

The Quality Policy and the objectives are communicated by Senior Management to all other staff via regular group briefings and individual management meetings. The Quality Policy is also displayed on the relevant notice boards, available to the public and reviewed annually by Senior Management.

Suzanne Day
Managing Director 29th October 2024