

Limited Warranty: TMP City Post

TMP warrants its City Post against defects in material and workmanship for a period of 1 year from the date of delivery.

Each TMP City Post has been engineered and tested to endure up to 100 hits at up to 100 kph by typical cars and lorries when installed in accordance with our installation instructions. This warranty does not cover impacts or damage caused by snowploughs, street sweepers or motorised plant etc. This warranty does not cover damage to the reflective material or superficial damage to the post.

Should the TMP City Post fail in accordance with the details described herein, we will reissue you with a replacement, or equivalent if your exact specification is unavailable at the time. We are not responsible for carriage or installation.

Notice of failure under the conditions of this warranty shall be sent to TMP in writing, together with proof of purchase and shall specify the nature of the defect and when it was first observed.

Should the TMP City Post be improperly installed, TMP shall not be responsible for the performance or appearance of post. Failure to install the post in accordance with the installation instructions will invalidate the warranty.

This warranty does not apply when failure or damage is due to improper use or application, abuse or misuse, vandalism, natural disasters/ catastrophes, or if products have been altered or modified, subjected to improper storage, improper maintenance, negligence, or used with parts not authorised by TMP including but not limited to: excessive vehicle speed, excessive vehicle weight or temperature extremes.

This warranty excludes wear, scratches and/or other damage to finishes and surfaces due to normal use. TMP shall not be liable for any special, incidental or consequential damages, which result from the use of the products by Buyer, Owner/Operator (End User) and/or any other party and limits the liability to the amounts paid by Buyer for the Product.

TMP reserves the right to inspect the material to determine the validity of the claim. Upon validation of the claim by TMP, redemption by replacement, renewal or issuance of a pro-rated credit shall be made by TMP. If a warranty claim does not meet the warranty criteria, then the Buyer or Owner/Operator (End User) shall be responsible for reimbursing the TMP for service and/or repair costs. This warranty may exclude any on-site labour, travel costs to site and/or expenses in performing service or repair on-site, for valid warranty claims.

The above constitutes the complete warranty by the TMP. No other agreement, written or implied, is valid. TMP does not authorise any other person or agent to make any other express warranties. TMP neither assumes nor authorises any other person or agent to assume any other liability in connection with the barrier. Some jurisdictions do not allow limitations on how long an implied warranty lasts, nor do they allow an exclusion or limitation of incidental or consequential damages; therefore, the limitations and exclusions noted herein may not apply.